



**How long could your business survive if you suddenly lost critical data? Viruses, worms, spyware – these are the threats facing today's businesses, from small start-ups to large enterprises. Minimizing the susceptibility of data to such threats requires an exceptional level of vigilance.**

## Business Data Protection

Bright House Networks incorporates a fully managed perimeter solution that includes management, configuration, implementation, Customer Care and 24/7/365 monitoring.

Features:

- Fully managed perimeter solutions
- Firewall and VPN services
- Integrated enterprise level anti-virus, anti-spyware and intrusion prevention
- Content filtering
- Implementation of company security policies

### User-Level Security

Business Solutions customers can now enjoy anti-virus, spam and spyware protection, along with a personal firewall for their Windows-based computer system at no additional charge.

Features:

- Quick installation and ease of use
- Personal firewall protection and privacy against intruders and hackers
- Certified anti-virus protection
- Enhanced defense against potentially destructive email

## Automatic Remote Data Backup

Studies have found that it takes an average of 19 days and cost in excess of \$17,000 to re-enter just 20 Megabytes worth of sales and marketing data. Retrieving accounting records is even more difficult; they require over 21 days of work at a cost of over \$19,000.

For many businesses, this kind of expenditure can mean the difference between success or failure. Automatic Remote Data Backup can keep these extreme expenses from hitting your company.

- The average business has \$30,000 worth of computer data – and losing it can be devastating.
- According to **Home Office Computing Magazine**, 30% of all businesses that have a major fire go out of business within year due to loss of data – and 70% fail within five years.
- Laptop data can literally be worth 10 or even 100 times the value of the notebook itself. Damaged or stolen laptops can result in the loss of business-critical data and financial assets.
- Critical data is increasingly at risk from hackers, Internet viruses, theft, data corruption, accidental data deletion and natural disasters.

## Pro-Active Security Monitoring

Pro-active security monitoring by our trained security professionals and automated systems provides a complete security solution for your network. Our monitoring systems track network usage and alert our staff in the event of an outage. Our personnel investigate the outage and, when appropriate, work together with you to determine the most secure resolution. We continuously monitor these security systems to assess the health of your network. In the event of a failure by any monitored device, our personnel are notified and respond immediately.

## Management Reports

We provide access to a variety of real-time and on-demand reports on our Customer Web Portal that help you manage and understand your business network usage. Reports such as “Network Status”, “Top Websites” and “Top Bandwidth Users” help you quickly identify problem areas, enabling you to reduce non-essential network usage and maximize performance and security.